

LEIFELD SERVICE



Professional service for
maximum productivity



YOUR PERFORMANCE SERVED BY OUR EXPERIENCE

We have been reliable partners to our customers for more than 130 years. With our excellent service and our promise of quality, we ensure the long life of our machines.

141

Patented
developments



Multiple award-
winning services



Service expertise
since 1891

6,125 +

Machines
sold

WE SUPPLY THE SERVICE FOR YOUR SUCCESS

The right service products at attractive prices.

With our worldwide service portfolio, we offer you reduced operating costs, the highest possible machine availability, and maximum safety over the entire life cycle of your machine.

LEIFELD SERVICE



Inspections & Maintenance

Maximise machine availability and enhance safety.



Repairs

Short downtimes thanks to fast solutions.



Spare parts

Customised packages for sustainable productivity.



Modernisations

Increase machine service life and improve efficiency.



Training

Optimal qualification for trouble-free operation.



Used machines

Overhaul and retrofit if economically reasonable.

YOUR LEIFELD SERVICE AGREEMENT FOR MAXIMUM MACHINE PRODUCTIVITY

You want fast and easy support from our service experts and you want it over the entire life cycle of your LEIFELD machine?

Then a service agreement is just what you need – it includes everything from remote diagnostics and preventive maintenance to discounted operations and spare parts.

Even better: Use our AR support and get your work done faster.

Increase your machine availability with no stress and at the same time improve the quality of your production at predictable costs.

Advantages to you:

- + Fewer repairs and higher process reliability through preventive maintenance
- + Expert assistance and minimal response times
- + High productivity through avoidance of unplanned downtimes
- + Better service conditions as well as discounted spare parts and wear parts in preventive maintenance kit
- + Higher machine availability and performance
- + Preferential treatment for service calls
- + Planning of inspections around your schedule
- + Predictable maintenance costs and reduced operating costs
- + Better value retention and longer service life for your machine

Our service packages – Your choice.

Good to know: During each inspection our experts work through checklists developed specifically for LEIFELD machines. The work performed is documented for you and any defects found are recorded. After the inspection we advise and inform you on optimisations for your machine performance.

Profit from our AR support! With the augmented reality glasses, you share your real-time view with our experts. This allows you to work efficiently with no obstructions while getting the assistance you need.

SERVICES	BASIC	PLUS	PREMIUM	AR-SUPPORT
Machine inspection	Annual	Annual	Annual	-
Preventive maintenance kit	-	Standard Set	Standard Set +	-
Repair recommendation	+	+	+	-
Discount on spare parts	3 %	10 %	15 %	-
Discount on hourly rates	-	5 %	10 %	15 %
Hotline availability	7:00 a.m. – 5:00 p.m.	7:00 a.m. – 5:00 p.m.	6:00 a.m. – 8:00 p.m.	-
Remote diagnostics	5 hours	10 hours	15 hours	20 hours
On-site deployment	Preferential treatment	Preferential treatment	in 24 h (info up to 11 a.m.) in 48 h (info after 11 a.m.)	Individual appointment
Contract term	1 year	1 year	2 years	1 year



LEIFELD SERVICE CONTACT

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